

Digital Operating Systems

*Using Artificial Intelligence,
Deep Learning, and Bots for the Small and
Medium Size Business*

“Tools and Resources”



By Marcus P. Zillman, M.S., A.M.H.A.

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- Chapter Two – Bot and Intelligent Agent Research Resources
- Chapter Three – Business Intelligence Resources
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- Chapter Five – ChatterBots for Customer Relations Management
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- Chapter Ten – Information Quality Resources
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- Chapter Twelve – Statistics Resources and Big Data
- Chapter Thirteen – Reference Resources
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